

Computer Monitors Service Bulletin

CSI-111

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: CPD-15SF2

No. 103

Subject: Video Connector will not Insert into Computer

Date: February 29, 1996

Symptom:

(***)

If the 15 Pin male connector on the Monitor Video Input Cable will not insert into the Video Output connector of the host computer. This problem may be due to Pin #9 of the computer mating connector being plugged mechanically and Pin #9 of the Computer Monitor not being cut. The following computer monitor S/N ranges are affected by this: 7103776 to 7114531 and 7115650 to 7124825.

Solution:

Then obtain the Conversion Adapter described below. Install the Conversion Adapter onto the computer monitor Video connector.

DESCRIPTION	PART NUMBER
CONVERSION ADAPTER	1-774-648-11

